

No matter what your income, or if you have health insurance, no one can be turned away from hospital emergency care. Based on income, you may be eligible for free or discounted services even if you have health insurance.

What is Free Care? Maine's hospitals are required by law to provide free hospital services to people with income below 150% of the federal poverty level. That is \$21,870 for a single person or \$45,000 for a family of four.

Free care works if you have health insurance or not. Most hospitals will provide some form of discounted care for people with income above 150% of the federal poverty level. See the guidelines on the back.

Hospital services can include:

- Emergency Room Services
- Prescription Drugs
- Physician Services
- Lab Services
- Urgent Care Services
- And other services provided as part of a hospital

Who can get Free or Discounted Care? People who meet income guidelines can get "medically necessary" care (care needed for diagnosing and treating a medical condition) at any hospital and affiliated practices in Maine. You may get some or all of your bill reduced depending on your household size, income and the financial assistance policy. See the chart on the back of this flyer to see who can get Free or Discounted Care and where in Maine to get it. Anyone with income below 150% of the federal poverty level should be eligible for free care.

How do I apply? Call the healthcare facility billing department and ask to apply for free care. You can also call the Maine Consumer Assistance HelpLine at 1-800-965-7476 for help.

How do they count my income? The healthcare facility may ask you for pay stubs, tax returns, or other documents to prove your income. You may qualify if your income is under the limit for the past 12 months **OR** the past 3 months. For example, looking at the last 3 months may help people with higher yearly income if their income dropped in the 3 months before the application.

If you think your income is too high... Apply for financial assistance anyway. If it's determined you are ineligible, ask about interest-free payment plans or other discount programs. You can also call the Maine Consumer Assistance HelpLine at 1-800-965-7476.

What if they deny my application? Call the Maine Consumer Assistance HelpLine at 1-800-965-7476 for other ideas to help with health care costs. We can also tell you how you can appeal the denial if you think you should qualify.

Maine's Consumer Assistance Program **1-800-965-7476**





Annual Income Limits for Financial Assistance in Maine

Click the name of the hospital below to access financial assistance guidelines and applications specific to that facility or call 1-800-965-7476 for help.

<u> </u>	Free Care		Discounted Care	
	Annual max for a family of one	Add this amount for each additional family member	Annual max for a family of one	Add this amount for each additional family member
Calais Regional Hospital	\$21,870	\$7,710	\$29,160	\$10,280
Cary Medical Center	\$27,702	\$9,766	\$30,618	\$10,794
Central Maine Health Care	\$29,160	\$10,280	None	
Including: Bridgton Hospital, Central I Center.	Maine Medical C	enter, Rumford H	lospital, and the	Topsham Care
Down East Community Hospital	\$21,870	\$7,710	\$29,160	\$10,280
Houlton Regional Hospital	\$21,870	\$7,710	\$30,618	\$10,794
Maine Health Hospitals	\$29,160	\$10,280	None	
Including: Barbara Bush Children's He	, ,	Memorial Hospit	al, PenBay Med	ical Center,
Including: Barbara Bush Children's Ho Lincoln Health, Maine Medical Center, Hospital, SMHC Medical Centers — Bi	ospital, Franklin Mid Coast Hos ddeford and Sa	oital, Spring Harb nford, and Waldo	or Hospital, Ste County Genera	phens Memorial I Hospital
Including: Barbara Bush Children's Ho Lincoln Health, Maine Medical Center, Hospital, SMHC Medical Centers — Bi MaineGeneral Medical Center	ospital, Franklin Mid Coast Hosp ddeford and Sa \$21,870	oital, Spring Harb nford, and Waldo \$7,710	or Hospital, Ste County Genera \$32,805	phens Memorial I Hospital \$11,565
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